



## Campaign for Community Wellness Meeting

Meeting Date: February 25, 2022

Time: 10:00am – 11:30am

Visit the CCW website to view material shared during meeting. <https://www.placerccw.org/>

### Welcome and Introductions:

- Alex Demy New to CCW oversees our Speaker's Bureau and Consumer Council and ASOC Family Support Specialists
- Kristin Love ASOC Mobile Crisis Team Program Supervisor
- Raymond with NAMI and on the board
- Ulysses Palencia with 211 Placer
- Carmen Hill Youth Services Director Child Advocacy
- Curtis Budge ASOC Program Manager welcome back!

### Announcements:

- PlacerCCW.org for community events and
- California Review Disparities project – 7 different providers presented, recording and slides on CCW website

### 211 Provider Presentation – Connecting Point (Ulysses Palencia)

- 211 Placer Call Data 2021
- Demographic Snapshot and Resource Information
- Resource Referrals
- COVID-19 top 10 needs
- Disaster response
- Q&A Sue can put together one email with all questions for responses
  - Do you know the number of Transition Age Youth?
    - need to look up specifics
    - can we ask if callers are 18-24 and if they are seeking housing
  - Are WRAP cards both English and Spanish? – we can get you that information and we should be able to do that going forward.
  - Are Spanish call agent available at all hours – majority of day Spanish speaking call agents available. There may be times when there is not bilingual call agent available.
  - Breakdown of callers by zipcode? are there callers from Tahoe-Truckee area?

Presentation Slides and recording available on CCW website: [www.placerccw.org](http://www.placerccw.org)

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Next Meeting: Thursday, March 17, 2022 at 4:00-5:30pm via Zoom



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- Zipcode is a primary question. There are not a lot of calls from TT area (relative to smaller population)
- Comment – 211 doing a great job. Patient and resourceful

### Crisis Services Provider Presentation – ASOC/CSOC

- CSOC Family Mobile Team (Leslie Roth and Kristin Siles)
  - Historical Perspective 2008/09 thru 2020-21
    - Doubled number of evaluations over time. How to address increased need in our community.
  - FMT DATA
    - Family Mobile Team started in 2019
    - Integrated with Roseville Police Department to go out on crisis calls for integrated response
    - 671 encounters serving 461 families since inception (2019)
  - FMT Outcomes
    - Able to provide resource support in situations that do not meet law enforcement criteria
    - Completed 918 referrals for mental health and community services
    - Follow up with 99% of families to offer services to resource centers and community partners.
    - Success story – connection and family support
  - Follow up with families after encounters for about 6 months and/or as needed to get families connected to supportive resources.
  - Available to support Law Enforcement 7 days a week (Roseville Area)
    - Specific demonstration project – grant to address majority of crisis calls involving children
    - Start Small and strong and integrate before expanding to cover larger area
- ASOC – Curtis Budge and Kristen Love
  - Adult Crisis Response
    - Trending Increases in interventions
  - Hospitalization Rates
    - Strived to safely help people at the lowest level of care
  - Involuntary Hospitalization – ER Length of stay
  - Effects of COVID on Crisis Response
    - Increase in MH symptoms, suicide rates, and crisis episodes

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- Decrease in psychiatric bed availability due to facility closures
- Solutions and Improvements
  - Increase communication and collaboration
  - Introduce psych treatment and med response in er
- Follow-up services available to encounters that do not meet the need for hospitalization
  - Improved connections with more staff and correct contact information
  - Increased type of supportive services available for interventions
- Mobile Crisis Triage (MCT)
  - Available for ages 16 and older, 6 days a week – regardless of insurance status
  - Increase in MCT calls reduce calls to Law Enforcement
  - One bilingual staff responder available
- What's coming with Behavioral Health Urgent Care Center
  - Open– June 2022 crisis resources extended crisis services 48 hours.
  - New wing of Cirby wellness center to create 6-9 bed resource for increase level of care
  - Innovation project – MHSa funded

### Updates/Questions – County, Housing

- Twylla (updates in chat)
  - Still experiencing staff shortages in all of our services, so please be patient with us as we respond to community needs as best we can.
  - Public Health cautions, that as COVID surge is easing, there is still community transmission and hospitals are still impacted, so keep yourselves healthy.
- Housing (updates in chat) – PIT count yesterday. Results available in coming months

### Workforce, Education, and Training – Michele Irwin

- Cal MHSa WET Loan repayment program application deadline 2/27 at 5pm
- Non-county employees need to request a NEW Placer Learns account
- Training and Community information available at [placerccw.org](http://placerccw.org)

### Placer READI

- Call for community member – email Sue at [info@placerccw.org](mailto:info@placerccw.org)
- Placer READI Ambassador program

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### MHSA

- In middle of 3-year plan (2020-23)
- Starting conversations soon for our next 3-year plan (summer 2022)
- Currently working on Annual Update (2022-23)
  - Program changes; updates for next fiscal year
  - Look back at 2020-21 data for report
  - Include outcomes in annual update moving forward and aggregate data into 3-year evaluation plan
  - Evaluation report for PEI (2017-2020)
  - Final Report for 5-year WPC innovation plan
- Short-term MHSA revenue increases expected – additional details in future forecast and upcoming state budget revisions
- MHSA data portal – updated version expected in May 2022 with more robust reporting features
  - Limited IT support for Mac users
- Cal Aim – joint presentation with PCN expected in March 2022 to address what this means for Behavioral Health in our county.
- Peer certifications opportunity – state certification (stay tuned!)

### Q&A – none

### Closing

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Your passion and interest in Mental Wellness in Placer can help. If you have interest in supporting and participating in the Campaign, please contact one of our committee chairs below.

1. Campaign Development and Community Outreach..... Claire Buckley, Jennifer Price, and Janice LeRoux [Clairebuckley2@yahoo.com](mailto:Clairebuckley2@yahoo.com); [jprice@amihousing.org](mailto:jprice@amihousing.org); [jleroux@placeroe.k12.ca.us](mailto:jleroux@placeroe.k12.ca.us); **MEETS AS NEEDED @ CCW meeting**
2. Workforce Education and Training..... Michele Irwin [mirwin@pirs.org](mailto:mirwin@pirs.org)  
**MEETS 4<sup>TH</sup> MONDAY OF EACH MONTH 1:00-2:30 PM**

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